



MEETING NOTES

Meeting Purpose: This meeting convened health care providers, community-based organizations, and social service agencies to learn about mandated reporting.

Attendees:

1. Laura Wishart
2. Priscila Bacio
3. Allison Guevara
4. Jorina Elbers
5. Thomas Hickens
6. Anja Johnson
7. Audrey Jones
8. Cameo Culcasi
9. Claudia Herrera-Sandoval
10. Diana Valadez
11. Denise Gonsalves
12. Jeoffry Gordon
13. Julissa Silva
14. Kassandra Flores
15. Kathryn Vandervort
16. Lizbeth Garnica
17. Najeeb Kamil
18. Nicole Young
19. Stephanie Vikati

Patient Case Study

- Jorina Elbers overviewed the patient case study from the last CoP meeting.
 - A 10-year patient who was referred by psychiatry for simple motor tics with a medical history of frequent headaches, chronic nausea and abdominal pain, a history of ADHD and depression with family history of maternal depression. Her social history included her parents' separation when the patient was 7-years old. Her parents were now trying to make it work out and the patient's father had moved back home.
 - Jorina shares a process she utilized to assess the stress the patient was experiencing by asking the patient to answer "how much space things in their life take up in their brain" through drawing.
 - The patient scribbled in stick figures. When asked to elaborate on what they drew, they shared that "this is every time my dad hits me."
- Jorina prompted attendees to reflect on this case before diving into the topic of mandated reporting and acknowledged that this topic can be triggering for folks.

What is Mandated Reporting?

- Stephanie Vikati and Claudia Herrera-Sandoval, Program Managers at County of Santa Cruz Department of Family and Children's Services, gave a brief overview of mandated reporting.
 - Stephanie listed who can be a mandated reporter and the responsibilities of a mandated reporter.
 - Stephanie briefly reviewed the categories of abuse that can be reported.
 - Claudia shared that reporters can call the hotline for a consult if they are unsure if they should report.
 - Stephanie shared the process hotline workers conduct when they receive a call or report.
 - Hotline workers utilize the Structured Decision Making Tool to determine if a report meets the state penal code definition of abuse. Reports then go into a process of determining the response priority: Immediate Response or 10-Day Response.

Group Discussion

- Attendees shared key takeaways from their small group's discussion on mandated reporting.
 - It is important for mandated reporters and public workers to familiarize themselves with resources in the community that can be of help for families facing housing, food, and financial insecurities.
 - It would be helpful for child protective services to bring awareness of resources that can help families to alleviate fears.
 - It was shared that there is uncertainty for some on knowing what is best for patients.

Closing/wrap-up

- Our next ACEs Community of Practice meeting is on Wednesday, April 24, 2024 from 12 - 1 PM.