

SAFETY NET CLINIC COALITION MEETING July 23, 2024 | 12:00 – 2:00 PM

<u>Facilitated by</u>: Jen Hastings & Laura Wishart

Health Improvement Partnership

MEETING NOTES

Meeting Purpose:

The purpose of this meeting was to convene Safety Net Clinic Coalition Medical Directors to discuss healthcare quality measures and data trends.

Welcome & Announcements

- Laura Wishart welcomed coalition members and reviewed the meeting agenda.
- Laura invited partners to share partner announcements.
 - o Dr. Casey Kirkhart shared updates on the Morehouse Family Residency Program.
 - Dr. Dennis Hsieh shared that the Alliance will be providing in-house subcontracting with behavioral health providers and will transition out of Carelon by July 2025. Dr. Hsieh also shared on efforts to integrate Enhanced Care Management in primary care settings with the support of the new Health Services Director, Tammy Hoeffel, and Care Management Director, Elizabeth Leary.

Care Based Incentives 2025 Updates

- Juan Velarde, Quality Improvement Program Advisor from the Alliance presented on 2025 Care Based Incentives (CBI) Measures at CCAH.
- Juan Velarde highlighted program measures, new measures, and retired measures.
 - Juan shared payment calculation for quality of care, access, and hospital measures, with the goal to incentivize improvement.
 - New measures for 2025: Chlamydia Screening for Women, Colorectal Cancer Screening, Well Child Visits for Ages 15-30 Months of Life
 - o Kristen Rohlf clarified the purpose of the Health Equity: Child and Adolescent Well Care Visits measure.
 - Retired measures for 2025: Health Equity: Child and Adolescent Well Care Visits and Performance Improvement

Santa Cruz Community Health - 2023 Initial Health Assessment

- Oscar Sanchez presented on 2023 Initial Health Assessment data.
- Oscar shared the process of an Initial Health Appointment and the script used to reach out to patients to schedule their Initial Health appointment.
- Oscar outlined SCCH data for the Initial Health Appointment (IHA), noting the upward trend since 2022.
 - Oscar shared the challenges when scheduling patients for their appointment and opportunities for improvement.

Salud Para La Gente - 2023 Post Discharge Care

- Dr. Mai Bui-Duy presented 2023 Post Discharge Care data.
 - o Dr. Bui-Duy shared the snapshot of the patients Salud Para La Gente serve.
 - Dr. Bui-Duy shares the transition of care process when receiving list of patients discharged from the hospital to schedule an appointment with these patients.
 - Salud utilizes the SCHIE auto-notification system of both ER and Hospital admit/discharge.
- Dr. Bui-Duy shared potential strategies and opportunities to expand outreach to patients.

HSA Clinics - 2023 Adverse Childhood Experiences (ACEs) Screening

- Dr. Minoo Sarkarati presented on 2023 ACEs Screening Data.
 - o Dr. Sakarati shared the implementation timeline of ACEs screenings and clinic workflow.
- Dr. Sarkarati shared the barriers, challenges, and lessons learned for ACEs screenings.

- Dr. Mai Bui-Duy shared an update on the CHCF Project.
- Dr. Bui-Duy shared the program structure of the CHCF Project, shared her goal for this project, and the progress.

Closing Comments

• Laura Wishart thanked attendees and SNCC partners for their involvement in this meeting.